**­  National University**

**Of Computer & Emerging Sciences-Faisalabad**

**Quiz II Fundamentals of Management Fall 2024**

**Section: Maximum Marks: 10**

Date: Time: 15 minutes

Roll No:

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| **CLO No.** | **CLO Statement** | **Bloom's Taxonomy Level** | **PLO** |
| 1 | Explain management practices in various business contexts to understand their impact on organizational effectiveness | Understanding | 4 |

**Indicate whether the statement is true or false, rectify the statements you consider false:** (10)

1. Social forces refer to those aspects of a culture that guide and influence relationships among people.

* True
* False

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1. The scientific management perspective refers to the management thinking and practice that emphasizes satisfaction of employees' basic needs as the key to increased worker productivity.

* True
* False

Scientific management refers to treating employees in a uniform manner where training is enough and employees were just a part of the system who function together to optimize efficiency and effectiveness

1. The inherent focus of TQM is on managing the total organization to deliver quality to the customer.

* True
* False

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1. Benchmarking involves finding out what the customer wants.

* True
* False

Benchmarks are reference points used for comparison in various contexts, They represent the best practices within a particular industry or field

1. An assumption of Theory Y is that the average human being has an inherent dislike of work and will avoid it if possible.

* True
* False

Theory Y assumes that employees are inherently motivated, enjoy work, and seek responsibility. They are capable of self-direction and creativity in solving problems.